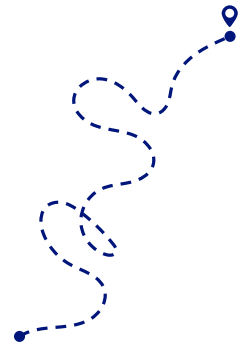


The Volunteer Journey

We suggest using these as your “minimum standards” across the partnership.



This section supports you in [designing meaningful volunteer roles](#) and promoting them effectively. It offers practical guidance on shaping roles that meet your needs while appealing to diverse volunteers, and provides tips for advertising opportunities in ways that are inclusive, engaging, and accessible. Check our [Recruitment Flow Chart](#).

✓ Standards

- Co-design role descriptions with service users and/or volunteers where possible; include time commitment, tasks, interests, skills, location, supervision, training, risks, and **whether portability applies** for quicker onboarding.
- [Safe Recruitment](#) – do not overburden potential volunteers with unrelated tasks.
- Avoid jargon, use inclusive language, highlight benefits and training available
 - Check out our [Inclusive Language Guide](#) for more information.
- Build inclusive recruitment plans and remove unnecessary barriers (plain language, accessible formats, audio copy, reasonable adjustments).
- Create [Web Content Accessibility Guideline \(WCAG\)](#) digital content.



Templates

1. [VFH | Template Role Description](#)

