

Appendix 4

Milestones

Programme Established & Funded

VfH Northants has been formally launched. An NHS-funded programme, supported by NHS England, NHS Charities Together, CW+, and led by Voluntary Impact Northamptonshire.

Steering Group & Delivery Partnerships Formed

A Steering Group and delivery partners are in place to coordinate programme direction, governance, and system-wide collaboration.

Delivery Partners include – Northamptonshire Community Foundation (NCF), Mental Health Northants Collaboration MHNC, Support Northants and Northants Black Communities Together (SN, NBCT)

Sector Insights Gathered

A major engagement exercise has been completed, including a conference with 40 attendees from 34 organisations and a supporting survey, identifying key improvement themes such as diversity, flexible roles, communication gaps, and volunteer wellbeing needs.

System Barriers Identified

Mapping work has been completed to identify organisational and system-level barriers to volunteer recruitment, and retention

Recruitment pathways and systems improvement - *completed*

- A Good Practice Toolkit
- A Volunteer Charter
- A Flexible Recruitment Flowchart

Volunteer Experience and Pathway Standards— *In Progress*

Work is ongoing to compare volunteer experience and data across the partnership to identify improvement on standardisation of measures of the volunteer pathway.

Test & Learn Projects — *Active*

The VfH programme has launched **Test & Learn projects** to organisations to trial new volunteering models and generate insights for long-term system change.

Dedicated working groups have been established

These directly reflect the priorities identified through the conference and survey.

- Systems improvement
- Diversity & inclusion
- Strategic development



Strategy Document - Underway

Work continues on developing a health & care system-level volunteering strategy, embedding volunteering across Health & Care structures.