

Alternative Role/ Organisation



Not everyone will be a match to the volunteer role, the organisation or to the beneficiary. Where a volunteer decides not to continue, or an applicant is found unsuitable, it's good practice to explore alternative opportunities that better match their interests, skills, or availability. This approach helps maintain engagement and shows respect for the individual's willingness to contribute.

If you have existing agreements with partner organisations, signpost volunteers to their website and provide a named contact where possible. Let the partner organisation know that volunteer(s) may get in touch, but do not share any personal details without the volunteer's explicit consent.

For more details on supporting volunteers look for alternative roles, see our [Passporting](#) section.



Templates

- 8. [VfH | Generic signpost leaflet](#)
- 9. [VfH | Signposting Email Template](#)
- 10. [VfH | Signposting Letter Template](#)

